The services of Turning Point equip neighbors in financial crisis to turn a corner in their lives through Basic Needs Services, Support Services, and Development Services. We serve all who seek help in a welcoming, comforting atmosphere.

There are no fees charged to Turning Point clients. Clients can call our office to make an appointment or drop in during office hours. Office hours vary by location.

**Basic Needs Services**
- Financial Assistance
- Food Pantry Assistance
- Trouble-shooting Assistance

**Support Services**
- Benefits Referral
- Nutrition Outreach & Education Program

**Development Services**
- My Plan
- Program Referral

**Coalition Leadership**
- Poverty Coalition

Get Involved
When you volunteer, fund-raise or donate to the Turning Point service priority for Catholic Charities of Steuben, you are helping stabilize families in economic crisis, and support them as they strive for self-sufficiency.

Learn more online: CatholicCharitiesSteuben.org/services/turning-point

Contact Information
Bath
23 Liberty St, Bath, NY 14810
607-776-4575

Corning
PO Box 1423
1 Park Lane, Corning, NY 14830
607-962-0704

Hornell
20 Elm St., Suite 2 Hornell, NY 14843
607-324-3457

Canisteo (Steuben County Rural Ministry)
34 W. Main St. Canisteo, NY 14823
607-698-4725

Catholic Charities of Steuben stabilizes families in economic crisis and supports them as they strive for self-sufficiency.
Basic Needs Services

Basic Needs Services assist clients to avert homelessness, utility shut-off, hunger and medicine shortage.

Financial Assistance
Our financial assistance programs provide monetary support to gain stability during an economic crisis. Our ability to refer and connect people to supports provides relief to those whose low income challenges their self-sufficiency.

Some programs may have eligibility requirements. Even if we are unable to provide direct financial assistance, we try to help our clients trouble-shoot their financial situation to find solutions.

Food Pantries
Turning Point’s food pantries provide a supply of food to help individuals and families improve food security and free up income for other bills.

Support & Development Services

Support and Development Services assist clients to prevent future financial crises and position themselves for long-term stability. We connect clients to ongoing supports that help stretch earned dollars for short-term stability, and assists them in setting goals, accessing opportunities and gaining knowledge for long-term stability.

Nutrition Outreach and Education Program
Nutrition Outreach and Education Program (NOEP) advises clients how to access supports and benefits that improve short-term economic stability. The program helps people with qualifying incomes meet their food and nutritional needs by accessing Supplemental Nutrition Assistance Program (SNAP). NOEP staff can complete SNAP applications at Turning Point sites, food pantries, and community-based organizations or at a home-visit.

Basic Needs Counselors
Turning Point Basic Needs Counselors work with clients to help them access programs, benefits and supports that will improve their short-term financial stability, such as:

- CA$H tax preparation services
- Empowerment Services: Peer Supports
- Patient Activation Measurement, coaching and Community Navigation to help people understand and access medical services.

Development Programs
Development Services assist clients with defining and pursuing their plan for long-term stability. Once a client has stabilized through Basic Needs and Support Services, Turning Point caseworkers assist clients in developing plans to stop getting by and start getting ahead. We use a tool called “My Plan” to refer clients to income supports, expense reductions, and collaborative programs such as a Getting Ahead group, job training, child care and family enrichment referral or employment support.